



📍 City Of Los Angeles CA

✉ marseamail@yahoo.com

## SUMMARY

- Quality-focused municipal professional adept at department management, public outreach, and relationship building between agencies, community groups, and area constituents.
- Innovative Master Social Worker with experience working with clients to resolve mental health issues and promote positive living choices. Knowledge of family systems therapy and individual outpatient clinical therapies. Demonstrates understanding and sensitivity to serving culturally diverse populations. Offers creativity and flexibility on delivery of services.
- Goal-driven strategic leader and decisive business professional brings track record of success in start-up companies. Outstanding background managing multiple products from ideation to market launch and profitable monetization. Strong entrepreneurial spirit, open mind and willingness to take on new challenges that require patience and perseverance.

## SKILLS

- Supervision & Leadership

# Marsea Peters

## EDUCATION AND TRAINING

Expected in June 2025

**Ph.D.**

California Baptist University, Student

May 2022

**Master of Social Work**

California State University, Northridge

- Jean Daniels Award for Leadership and Academic Success Recipient
- CSU Trustee Award Candidate
- Donovan E Lipscomb Scholarship Recipient
- 4.0 GPA
- Summa Cum Laude Graduate
- Founding Board Member of the Black Social Work Caucus

May 2019

**Bachelor of Science** | Sociology

California State University Chico

- Slovenia Studies Abroad on Ethnographic Research Methods

June 2005

**Associate of Science** | Liberal Arts And Sciences

West Los Angeles College

- UCLA Summer Immersion Studies on African American History

January 2016

**Certificate of Achievement**

Applied Behavior Analysis

February 2001

**Certificate of Achievement**

Working in Wellness And Diversity

## EXPERIENCE

January 2017 - Current

**Director of Development - Founder Gail's Grace** | Eastvale, CA

- Research, write and present compelling funding proposals to various businesses, churches and schools to increase awareness and grow charitable revenue.
- Provided mental health support for female patients in fast-paced practice.
- Delivered appropriate therapy based on diagnosis and individual needs.
- Performed comprehensive assessments for each patient.
- Conducted mental health counseling using evidence-based practice and clinical models.

- Risk Assessment
- Problem Resolution
- Hiring and Onboarding
- Case Management
- Cultural Humility
- Performance Evaluation and Monitoring
- Budget Control
- Project Management
- Business Planning
- Performance Assessments
- Goal Setting
- Community Outreach Expert
- Intervention Planning
- Case Documentation
- Crisis Assessment
- Crisis Intervention
- Violence Prevention
- Behavioral Counseling
- Individual and Group Counseling
- Case Needs Assessments
- Mood Disorders Knowledge
- Staff Development
- Trauma Informed Care Framework
- Mental Health Training
- DSM-V and ICD-10 Diagnoses
- Grief and Bereavement Counseling
- Psycho-Social Assessments
- Therapeutic Crisis Intervention (TCI)
- Child Development
- Safety Planning
- CPR, First Aid, AED
- Trauma-Informed Therapy
- Behavior Improvement Plans (BIP)
- Capacity Building
- Research
- Motivational Interviewing

- Maintained progress notes and documentation for patient health records.
- Tracked incoming patient information, intervention plans and patient responses to treatment.
- Generated reports to review data and issue corrective actions for improvements.
- Partnered with staff to create professional development plans to support personal and business growth.
- Managed staff, financials and key performance indicators to facilitate business operations.
- Guided and motivated staff to drive maximum performance.
- Met with stakeholders to address issues and implement solutions.
- Recruited, hired and trained employees on operations and performance expectations.
- Drafted mission and vision statements to outline objectives and motivate employees.

August 2020 - August 2022

**Educational Liaison YouthBuild Charter School of California |**  
Southern California

- Compiled and studied educational and economic information to assist individuals in determining vocational and educational objectives.
- Prepared students for later educational experiences by encouraging to explore learning opportunities and persevere with challenging tasks.
- Maintained accurate and complete student records required by laws, district policies and administrative regulations.
- Referred to tests, records and interviews to evaluate students' or individuals' abilities and interests.
- Established and supervised peer-counseling and peer-tutoring programs.
- Counseled individuals to help overcome personal, social or behavioral problems affecting educational or vocational situations.
- Counseled students individually on educational needs and growth patterns.
- Taught classes and presented self-help or information sessions on subjects related to education and career planning.
- Responded to crisis situations when severe mental health and behavioral issues arose.
- Counseled juveniles on day-to-day life decisions.
- Offered transitional services for program offenders and referral to appropriate community agencies and organizations.
- Aided senior leadership during executive decision-making process by preparing offender reports for corrective action planning.
- Assisted probationers with resolving housing, employment and social services problems.
- Created, organized and maintained files, case notes and electronic databases.
- Maintained positive relationships with offenders and family members through weekly visits.

January 2013 - January 2018

**Applied Behavior Analysis Therapist Self Employed |** Chino Hills, CA

- Provided direct client care and group treatment while utilizing combinations of intensive teaching and natural environment training arrangements.



- Assembled, maintained and analyzed data gathered during student sessions, completed daily treatment logs and consistently submitted timely written and verbal progress reports.
- Delivered individualized treatment for children diagnosed with autism spectrum disorders or other behavioral and social challenges using applied behavior analysis principles.
- Evaluated effectiveness of counseling or educational programs.
- Conducted scientific research of behavior or processes.
- Performed behavioral interventions to teach communication, social and daily living skills and reduce problematic behaviors in home, community and school settings.

March 2013 - October 2015

**Senior Mortgage Loan Originator Network Capital Funding | Irvine, CA**

- Analyzed applicant's financial and credit status, evaluating assets and risk to determine loan feasibility.
- Analyzed new markets and developed referral networks to locate new loan prospects.
- Verified applicant information by consulting with outside agencies, credit bureaus and businesses.
- Stayed abreast of lending regulations, industry trends and market rates.
- Developed and maintained relationships with local real estate agents.
- Prepared reports for customers with delinquent and irreconcilable accounts.
- Helped customers make decisions about loans and lines of credit based on availability, terms and benefits.
- Educated customers regarding actions and strategies for debt repayment.
- Submitted applications to credit analysts.
- Identified valuable solutions for customers with credit problems.
- Gathered client debt, credit and income information to determine loan eligibility.
- Met with applicants to obtain information for loan applications and answer questions about loan process.

December 2010 - September 2013

**Loss Mitigation Specialist JP Morgan Chase | San Fernando, CA**

- Identified profitable opportunities based on individual account criteria and underwriting standards
- Determined level of acceptable risk by reviewing applications for coverage and loss control reports.
- Helped clients and attorneys complete short sales.
- Approved or denied loan applications and explained reasoning behind decisions.
- Worked with customers to put together plans focused on retaining property ownership.
- Assessed feasibility of loan approval by reviewing financial histories, available credit and current employment.
- Managed portfolio to control overall mix of accounts and exposures.
- Reviewed client documentation and contracts for discrepancies and mistakes.
- Provided information about different property liquidation options.
- Determined feasibility of foreclosure by reviewing property assessments.
- Informed customers of loan application requirements and deadlines.
- Reviewed loan agreements to verify completeness and accuracy

according to applicable policies.

- Collaborated with company teams to expedite loan approval processes.
- Served as liaison between borrowers and lenders and collaborated with both parties to obtain optimal loans for home purchases.

---

## **PUBLIC SPEAKING**

- California Baptist University DSW Residency 2022
- Liberation Based Healing Conference 2021
- California State University Northridge 2022 Graduation

---

## **VOLUNTEER EXPERIENCE**

- Girl Scouts of San Geronimo Council
- Susan G Koeman Breast Cancer Walk and Fundraising